

STANDARDISED PRICE LIST - As Of January 1st 2024

All funeral directors are legally required to publish this Price List for a standardised set of products and services. This is to help you think through your options and make choices, and to let you compare prices between different funeral directors (because prices can vary).

ATTENDED FUNERAL (funeral director's charges only)	£2295
This is a funeral where family and friends have a ceremony, event or service for the deceased person at the same time as they attend their burial or cremation.	
Taking care of all necessary legal and administrative arrangements	£800
Collecting and transporting the deceased person from the place of death (within 15 miles of the funeral director's premises) into the funeral director's care	£250
Care of the deceased person before the funeral in appropriate facilities. The deceased person will be kept at the funeral director's premises	£250
Providing a suitable coffin – this will be made from oak/elm wood effect chipboard	£350
Viewing of the deceased person for family and friends, by appointment with the funeral director (where viewing is requested by the customer)	£50
At a date and time you agree with the funeral director, taking the deceased person direct to the agreed cemetery or crematorium (normally within 20 miles of the funeral director's premises) in a hearse or other appropriate vehicle	£495
UNATTENDED FUNERAL	
This is a funeral where family and friends may choose to have a ceremony, event or service for the deceased person, but they do not attend the burial or cremation itself.	
Burial (funeral director's charges only)	£1195
Cremation (funeral director's charges plus the cremation fee)²	£845
FEES YOU MUST PAY	
For an Attended or Unattended burial funeral, the burial fee . ¹ In this local area, the typical cost of the burial fee for local residents is: For a new grave, you will also need to pay for the plot; for an existing grave with a memorial in place, you may need to pay a removal/replacement fee. In addition, the cemetery may charge a number of other fees.	£1320
For an Attended cremation funeral, the cremation fee . ² In this local area, the typical cost of a cremation for local residents is:	£825-1220
Please discuss any specific religious, belief-based and/or cultural requirements that you have with the funeral director.	
ADDITIONAL FUNERAL DIRECTOR PRODUCTS AND SERVICES	
This funeral director may be able to supply a range of optional, additional products and services, or to arrange (on your behalf) for a third party to supply them. Examples include:	
Additional mileage (price per mile)	£1
Additional transfers of the deceased person's body (e.g. to their home, to a place of worship etc.) (price per transfer)	£195
Collection and delivery of ashes	£1
Embalming	£250
Funeral officiant (e.g. celebrant, minister of religion etc.)	£228-£260
Services supplied outside of normal office hours	£30-£395
The funeral director can give you a full list of what they can supply. They are likely to charge for these additional products and services, so you may choose to take care of some arrangements without their involvement, or you can use a different supplier.	

¹ This fee (which is sometimes called the interment fee) is the charge made for digging and closing a new grave, or for reopening and closing an existing grave.

² In England, Wales and Northern Ireland, you will usually need to pay doctors' fees as well. This is the charge for two doctors to sign the Medical Certificates for Cremation.

Crematorium Price Information -Effective from January 1st 2024

Standard Attended Service:

• Exeter and Devon Crematorium	-	£1220	60 minute booking	10.00 am-5.00 pm
• East Devon Crematorium	-	£1055	45 minute booking	10.00 am-4.45 pm

Reduced Fee Attended Service:

• Exeter and Devon Crematorium	-	£939	60 minute booking	9.30 am
• East Devon Crematorium	-	£825	30 minute booking	9.30 am

Unattended Service:

• Exeter and Devon Crematorium	-	£350	8.15 am - 8:45 am
• East Devon Crematorium	-	£480	8.00 am - 9.00 am

All of the above pricing is for services held Monday - Friday at the times stated. Please speak to a member of our team, who will be able to provide you with pricing for services held at alternative times and/or over weekends.

Terms Of Business:

- We will provide you with an itemised estimate (to include third party fees) promptly after an arrangement has taken place, as well as written confirmation of funeral arrangements,
- Any additional services requested after the itemised estimate is signed that incur additional costs will be confirmed with the instructor in writing.
- We do not require a deposit prior to the funeral (excepting 'Direct' and 'Simple' packages which is explained below), however we do require payment for all third party costs (disbursements) to be paid in full in advance of the funeral taking place.
- Payment is required in full, in advance of a 'Direct' or 'Simple' funeral service package taking place, as detailed on the respective specifications for these economical services.
- We offer a Prompt-Payment discount of £100, which is deducted from our professional service charge if the funeral is paid for in full before taking place. (This discount does not apply to our 'Direct' or 'Simple' packages, nor to any prepaid plans).
- Any items ordered by someone other than the Instructor will be payable on ordering.
- After the funeral has taken place we will issue the Instructor with an invoice for an outstanding amount within 5 working days.
- Payment is due within 28 days of the invoice date, we accept the following payment methods: Card Payment, Bank Transfer, Cash or Cheque.
- Any remaining balance due after the 28 day period may be subject to a 5% a month interest charge.
- We can accept a wide variety of insurance policies, as well as a number of different Funeral Plan providers.

Disclosure Of Interests:

Ultimate Ownership: Otter Valley Funerals is owned by Otter Valley Funerals Limited in its entirety and is not owned or supported by any larger organisation or corporate entity.

Managing Director: Simon Savage. Company type: Limited Company. Company number: 13674796.

Registration address: 1 Brook House, Brook Road, Budleigh Salterton, EX9 6AY.

Otter Valley Funerals Limited has no material or financial interests in any price comparison websites and/or Crematoria services.

Register of charitable donations and gratuities: We have made no material charitable donations, gratuity or payment to any third party within the last twelve months which totals £250 or more and which does not relate to a cost incurred or a service provided.